

# Direct Debit Request

Once completed, please email this form to [nzcst@hpf.com.au](mailto:nzcst@hpf.com.au)

To: Hunter Premium Funding (Hunter) (User ID 0108697)

## Acceptor Details:

Application Number:

(8 digit number found in top left corner of application):

Full Name or Company Name  
as listed on Funding Arrangement:

Email Address:

Street Address:

Contact Number:

Name of my account to be debited (acceptor)

Name of my bank:

Bank

Branch

Account

Suffix

Initiator's Authorisation Code

0108697

Approved

0869

02/23

From the acceptor to \_\_\_\_\_ (my bank):

I authorise you to debit my account with the amounts of direct debits from Hunter Premium Funding with the authorisation code specified on this authority in accordance with this authority until further notice.

I agree that this authority is subject to:

- The bank's terms and conditions that relate to my account, and
- The specific terms and conditions listed below.

Authorised signature/s:

Date:

## Specific conditions relating to notices and disputes

I may ask my bank to reverse a direct debit up to 120 calendar days after the debit if:

- I don't receive a written notice of the amount and date of each direct debit from the initiator, or
- I receive a written notice but the amount or the date of debiting is different from the amount or the date specified on the notice.

The initiator may only send a direct debit if you have:

- asked the initiator to send it, and
- agreed to the amount and date of each direct debit in a series of direct debits

The initiator is required to give you a written notice of the amount and date of each direct debit no less than the date of the debit.

If the bank dishonours a direct debit but the initiator sends the direct debit again within 5 business days of the dishonour, the initiator is not required to give you a second notice of the amount and date of the direct debit.

If the initiator proposes to change an amount or date of a direct debit specified in the notice, the initiator is required to give you notice:

- no less than 30 calendar days before the change, or
- if the initiator's bank agrees, no less than 10 calendar days before the change.

# Direct Debit Request Service Agreement:

This agreement sets out the terms in which you authorise Hunter Premium Funding a division of PF BIDCO NZ Limited (Hunter), to arrange for amounts owing to Hunter under the Loan Contract or Arrangement between you and Hunter (your Funding Arrangement) to be paid by electronic deduction from your nominated account.

## 1) Debiting your nominated account:

- I. By signing a Direct Services Request (DDR), you have authorised us to arrange for funds to be debited from your nominated account. You should refer to the DDR and this agreement for the terms of the arrangement between you and us.
- II. If the debit day falls on a day that is not a business day, we may direct your financial institution to debit your nominated account on the following business day. If you are unsure about which day your nominated account has or will be debited you should ask your financial institution.
- III. Your Direct Debit Request allows Hunter to debit your account for all instalments and other amounts due to be paid by you under the terms and conditions in the Funding Arrangement at the times those amounts are due to be paid under the Funding Arrangement.

## 2) Changes by us

- I. Hunter can vary this agreement at any time after giving you 10 calendar days notice of the changes.

## 3) Changes by you

- I. If you wish to stop or defer a drawing you can either:
  - a) give us five (5) business days notice in writing or contacting us on 0800 473 000 at least two (2) business days before the next debit day that you wish to do so; or
  - b) arrange it through your financial institution.
- II. You may also cancel your authority for us to debit your nominated account by either:
  - a) giving us five (5) business days notice in writing or contacting us on 0800 473 000 at least two (2) business days before the next debit day that you wish to do so; or
  - b) arranging it through your financial institution.
- III. You may make other changes to the arrangements under a DDR by writing to us or contacting us on 0800 473 000
- IV. If you stop or defer a drawing, or cancel your authority, this does not change your obligations to us under your Funding Arrangement. You must make sure that payments due under your Funding Arrangement will be paid in some other way. Not making payment could be considered an event of default and may result in Hunter cancelling the lending agreement.
- V. If you are experiencing financial difficulty, then you or a representative should contact us as soon as possible.

## 4) Your obligations

- I. You agree that the details provided on the Direct Debit Authority are accurate.
- II. You are an authorised signatory on the nominated account allowing you to execute the DDR Services Agreement.
- III. If you give Hunter a Direct Debit Request you must ensure that you have sufficient clear funds available in the nominated account by the due date to permit the payments under the Direct Debit Request as required by the Funding Arrangement.
- IV. If a drawing is unsuccessful of if there are insufficient clear funds in Your account to meet a debit payment:
  - a) Hunter reserves the right to attempt to redraw at such times as it determines.
  - b) Hunter may charge a dishonour fee and overdue interest in accordance with your Funding Arrangement.
  - c) You may be charged a fee and/or interest by Your financial institution.
- V. Please contact Hunter by telephone on 0800 473 000 if you have any questions about your Direct Debit Request, such as concerns about a debit that Hunter makes under it, or you want to make any alteration to your arrangements. Hunter will reply to you within five (5) business days. You should contact Hunter in the first instance, but if you have given Hunter a Direct Debit Request you can if you choose also contact the financial institution with which you have your account.

## 5) Confidentiality

- I. Hunter will keep information about your financial institution account confidential, except to the extent necessary to resolve any claim you might make relating to a debit which you claim has been made incorrectly or where required by law to do so.
- II. If you give Hunter a Direct Debit Request you should:
  - a) note that debiting through the Bulk Electronic Clearing System is not available on all accounts therefore please ensure your financial institution allows direct debits on your nominated account;
  - b) confirm the account details by checking a recent statement from your financial institution; and
  - c) note that this form must be signed in the same way as the account signing instruction held by your financial institution.

## 6) Other

- I. If you wish to receive a copy of your Funding Arrangement or for all other enquiries, please contact our Customer Service Team via:
  - a) Phone: **0800 473 000**
  - b) Email: [nzcst@hpf.com.au](mailto:nzcst@hpf.com.au)
  - c) Website: [www.hpf.co.nz](http://www.hpf.co.nz)